

THE STANDARD OF EXCELLENCE

The Air Force provides Goodstone Aircraft Company with an S.A.P. AUDIT book. The book tells the Goodstone Aircraft Company machinists exactly which questions the Air Force's S.A.P. AUDIT will ask and what the machinists' answers should be. The book delineates all of the specifications and regulations that the machinists have never abided by. It tells the machinists exactly how the shop should have been run for the past 3 years, so that the machinists can execute a crash 15-day cram session on manufacturing orders and blueprints, machine speed and feed calculations, cleanliness and safety standards, and tooling and material identification.

Our machinists will be proficient and efficient and clean and safe.

DISADVANTAGE

The supervisor jabbers and screams about how the machinist should do the job. the supervisor throws parts around, jams his fists into his pockets and pumps himself up and down on the balls of his feet, his face red as he huffs and puffs.

But the machinist is calm, listens politely and attentively to the supervisor, waits for him to finish.

The machinist knows that the supervisor has a rough job, having to somehow compensate for the fact that he is supervising men who for 20 years or more have run machines that he has never run once in his life.

FRED VOSS: